FireEye as a Service

OVERVIEW

Deployment and Integration Services for FireEye as a Service ensure the timely and efficient operational readiness of appliances and solutions enabled for use with FireEye as a Service, such as FireEye Network Security, Email Security, Endpoint Security, Forensic Analysis and Helix. A FireEye team of configuration experts ensures that the solution meets your requirements, consistent with your tier of FireEye as a Service as well as your incident response processes and goals.

Jumpstart Programs

FireEye as a Service jumpstart programs leverage the best-in-class FireEye managed service and response methodology and can be tailored to your requirements. FireEye not only deploys network and endpoint detection technologies, it also optimizes the deployment architecture and the investigation workflow process and comprehensively tests the configuration.

FireEye professionals who help optimize your detection and hunting capabilities by assisting with:

- Configuration planning
- General architecture design
- Integration of the FireEye platform with your existing security environment
- Connectivity with FireEye as a Service

During jumpstarts, you learn the basics of how to set up and administer the FireEye platform and review alert data. You are also introduced to FireEye support systems, such as FireEye forums, blogs, and customer communications.

FireEye professionals close every jumpstart with a detailed solution overview report that includes the test plan, configuration and architecture of the installed products and solution.

Basic Jumpstart

The basic jumpstart is ideal for small-to-medium sized customers who have recently purchased FireEye as a Service and want to use a proven FireEye methodology to deploy and enable supporting technology.

Advanced Jumpstart

The advanced jumpstart is designed for organizations with a larger portfolio of FireEye products. These organizations may have existing FireEye product implementations or want to leverage a proven methodology to integrate and enable FireEye as a Service.

HIGHLIGHTS

- **Optimal Deployment:** Accurate, best practice configuration by FireEye experts

- **Effective Detection:** Technology components optimized for detection and investigation

- **Operational Readiness:** Integration with existing FireEye deployments and other technology

- **Knowledge Transfer:** Preparations in place to work with FireEye experts for faster incident response
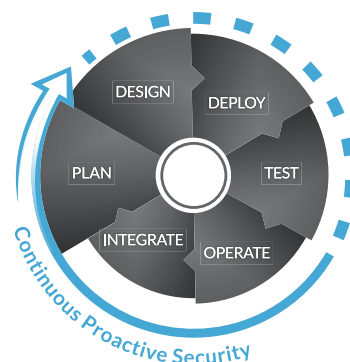
DEPLOYMENT AND INTEGRATION

Table 1. Jumpstarts.	Basic	Advanced
Establish basic architecture, configuration and administration for FireEye appliances (Network Security, Endpoint Security, Email Security, Network Forensic Analysis, Helix)	Yes	Yes
Integrate appliances with Central Management	Yes	Yes
Enable connectivity to FireEye as a Service	Yes	Yes
Deploy devices	Up to 4	Up to 6
Review basic use cases and workflow	Yes	Yes
Document installed solutions	Yes	Yes
Coordinate onboarding process with FireEye as a Service professionals	Yes	Yes
Duration of engagement (consecutive days)	Up to 3	Up to 5

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